

★ DERBYSHIRE OVERALL SLA PERFORMANCE ★



(April 09 - February 10, unless otherwise specified)

REDUCE REOFFENDING		↑	Source
Reduce Re-offending <i>(Sept 2009 cohort)</i>	-0.36%	↑	PNC / FORM20

★ PUBLIC PROTECTION		↑	Source
Measure/ [Target]	Derbyshire Performance		
National Standards PP Measures [90%]	★ 98.2%	↑	NSMART
Tier 2 & 3 OASys Timeliness [90%]	93.8%	↑	ONR
Tier 4 & PPO OASys Timeliness [90%]	92.9%	↑	ONR
Licence Recall Requests [90%]	★ 98.7%	↑	ONR
OMIC Phase 2 or 3 Timeliness [90%]	★ 98.4%	↑	ONR
Parole Report Timeliness [90%]	★ 100.0%	↔	NSMART
Risk Mgmt Plan Timeliness [90%]	★ 92.2%	↑	ONR

★ OFFENDER MANAGEMENT		↓	Source
Measure/ [Target]	Derbyshire Performance		
National Standards OM Measures [90%]	92.7%	↑	NSMART
Report Timeliness - not RIC [90%]	★ 100.0%	↔	FORM 30
RIC PSRs for Magistrates [90%]	★ 94.6%	↓	FORM 30
OASys Final Review Timeliness (All cases) [90%]	★ 95.5%	↔	ONR
End to End Enforcement [65%]	★ 76.9%	↓	COMET
Enforcement [90%]	★ 98.4%	↑	NSMART
Compliance: % of arranged appointments attended [85%]	90.2%	↓	NSMART
Successful Termination [72%]	74.8%	↓	FORM 20*
Victims Contact [90%] <i>(Jan - Jun 2009)</i>	★ 100.0%	↔	RETURN
Accommodation at Termination [78%]	★ 87.8%	↑	ONR

INTERVENTIONS		↓	Source
Measure/ [Target]	Derbyshire Performance		
National Standards Interventions [90%]	87.4%	↓	NSMART
Accredited OBP Starts (Relevant OGRS) [80%]	87.8%	↓	IAPS
CSOGP Performance [21 comps; 78% comp. rate]	71.4%	↓	IAPS
	78.9%	↔	
IDAP Performance [42 comps; 75% comp. rate]	★ 146.2%	↔	IAPS
	74.0%	↓	
Acc. OBP Performance [226 comps; 67% comp. rate]	85.4%	↓	IAPS
	71.8%	↑	
ATR Performance [70 comps; 50% comp. rate]	247.7%	↑	FORM 20*
	74.9%	↑	
DRR Performance [92 comps; 38% comp. rate]	★ 133.7%	↔	FORM 20*
	54.2%	↓	
UPW Performance [829 comps; 73% comp rate]	★ 167.6%	↑	FORM 20*
	75.8%	↓	
UPW Stand-downs [2%]	0.33%	↓	RETURN
Employment at Termination [42%]	★ 45.5%	↑	ONR
Sustain 4 weeks Employment [200]	★ 101.6%	↓	RETURN

★ OPERATIONAL CAPABILITY		↓	Source
Measure/ [Target]	Derbyshire Performance		
Staff Sickness [9 days]	8.66	↓	RETURN
Budget Var. [97.5%-100.5%]	★ 100.0%	↔	RETURN

KEY TO MEASURES

Above 90% and in top quartile (Exceptional)	★	IPPF BAND 4
Upper & Second Quartile (Good)		IPPF BAND 3
Middle Quartile (Requiring Development)		IPPF BAND 2
Lower Quartile (Serious Concerns)		IPPF BAND 1

> Where the Target is numeric, the percentage shown is that of the appropriate milestone to date.

> Where a Target is a percentage, this is the minimum (often national standard) expectation. The benchmark for excellence should always be 100%.

> Direction of Travel is in relation to performance and may not reflect a numeric increase or decrease in the measure e.g. an increase in sickness would reflect as ↓

* Note that measures where the source data is Form 20 are subject to change due to a fault on the Performance Hub.