

★ DERBYSHIRE OVERALL SLA PERFORMANCE ★



(April - November 09, unless otherwise specified)

REDUCE REOFFENDING		↑	Source
Reduce Re-offending <i>(Jun 2009 cohort)</i>	2.76%	↑	PNC / FORM20

★ PUBLIC PROTECTION		↑	Source
Measure/ [Target]	Derbyshire Performance		
National Standards PP Measures [90%]	★ 98.1%	↑	NSMART
Tier 2 & 3 OASys Timeliness [90%]	93.6%	↑	ONR
Tier 4 & PPO OASys Timeliness [90%]	92.2%	↑	ONR
Licence Recall Requests [90%]	★ 98.2%	↑	ONR
OMIC Phase 2 or 3 Timeliness [90%]	★ 98.2%	↑	ONR
Parole Report Timeliness [90%]	★ 100.0%	↔	NSMART
Risk Mgmt Plan Timeliness [90%]	★ 91.5%	↑	ONR

★ INTERVENTIONS		↔	Source
Measure/ [Target]	Derbyshire Performance		
National Standards Interventions [90%]	87.6%	↓	NSMART
Accredited OBP Starts (Relevant OGRS) [80%]	85.7%	↓	IAPS
CSOGP Performance [21 comps; 78% comp. rate]	100.0%	↔	IAPS
	78.9%	↑	
IDAP Performance [42 comps; 75% comp. rate]	★ 124.1%	↑	IAPS
	75.0%	↓	
Acc. OBP Performance [226 comps; 67% comp. rate]	★ 304.0%	↑	IAPS
	70.0%	↑	
ATR Performance [70 comps; 50% comp. rate]	222.4%	↔	FORM 20
	72.5%	↑	
DRR Performance [92 comps; 38% comp. rate]	★ 132.8%	↔	FORM 20
	53.8%	↓	
UPW Performance [829 comps; 73% comp rate]	★ 172.4%	↔	FORM 20
	77.5%	↓	
UPW Stand-downs [2%]	★ 0.31%	↔	RETURN
Employment at Termination [42%]	★ 44.1%	↑	ONR
Sustain 4 weeks Employment [200]	★ 122.1%	↓	RETURN

★ OFFENDER MANAGEMENT		↑	Source
Measure/ [Target]	Derbyshire Performance		
National Standards OM Measures [90%]	92.4%	↔	NSMART
Report Timeliness - not RIC [90%]	★ 100.0%	↔	FORM 30
RIC PSRs for Magistrates [90%]	★ 95.6%	↑	FORM 30
OASys Final Review Timeliness (All cases) [90%]	★ 95.3%	↑	ONR
End to End Enforcement [65%]	★ 77.5%	↑	COMET
Enforcement [90%]	97.7%	↑	NSMART
Compliance: % of arranged appointments attended [85%]	91.2%	↓	NSMART
Successful Termination [72%]	75.6%	↔	FORM 20
Victims Contact [90%] <i>(Jan - Jun 2009)</i>	★ 100.0%	↔	RETURN
Accommodation at Termination [78%]	★ 86.9%	↑	ONR

★ OPERATIONAL CAPABILITY		↓	Source
Measure/ [Target]	Derbyshire Performance		
Staff Sickness [9 days]	★ 7.98	↓	RETURN
Budget Var. [97.5%-100.5%]	★ 100.2%	↔	RETURN

Above 90% and in top quartile	★	BAND 4
Upper & Second Quartile		BAND 3
Middle Quartile		BAND 2
Lower Quartile		BAND 1

Where the Target is numeric, the percentage shown is that of the appropriate milestone to date.
Where a Target is a percentage, this is the minimum expectation. The benchmark for excellence should always be 100%.